

# Opa's Workshop

## Store Policies

Opa's Workshop, LLC, is a small family owned and run business. We are not trying to, nor in fact could we, compete with Amazon, Walmart, and the like. When you order something from our store, it is likely going to be packaged by hands that were covered in sawdust and hour earlier. Our policies are simple, straight forward, and sincere. *Please read these policies before placing your order.*

### PRIVACY AND DATA COLLECTION

By law, we are required to inform you as to how we collect, store, and use your personal information. For the most part, we don't. Most of our online sales are processed through PayPal and we have no access to your payment information. If you choose to pay by credit or debit card, the information is taken by telephone and processed by Square, which does not keep a record of the payment information. If you choose to pay by check, a copy of the check is kept until payment clears, at which time it is shredded. Names, addresses, telephone numbers and email addresses are stored for use by Opa's Workshop, LLC, in offering promotions, incentives, and special deals to our valued customers. This information is *not* stored online, but on a local hard drive to ensure that your private information is secure. Opa's Workshop, LLC, never sells, shares, or otherwise distributes its customers' information to third parties.

### PRODUCT REPRESENTATIONS

Our products are hand-crafted, upcycled, refurbished, or used. The description given for each item attempt to disclose any flaws or imperfections that may be present. Likewise the photographs attempt to accurately represent the product that will be shipped to you. However, we do not have a professional photographer on staff. Colors and other details of the products may differ slightly from our representations. (See our RETURNS policy)

### SHIPPING

We offer "free shipping" for everything in our store unless the product is restricted to local customers. (See our LOCAL CUSTOMERS policy) They say there is no such thing as a free lunch. Well, there is no such thing as free shipping either. The product prices you see have calculated into them shipping and handling expenses. If you are in one of areas to which we deliver, you may save money (in some cases a significant sum) by picking it up or having it delivered.

## RETURNS

We have a general “no returns” policy for all products in our store. However, we also have brains and understand that stuff happens. If you are unhappy with a product that has been shipped to you, contact us to see if we can work something out. With that said, local customers who opt for pick up or delivery and have the ability to inspect the item may not return the product for a refund.

## SALES TAX

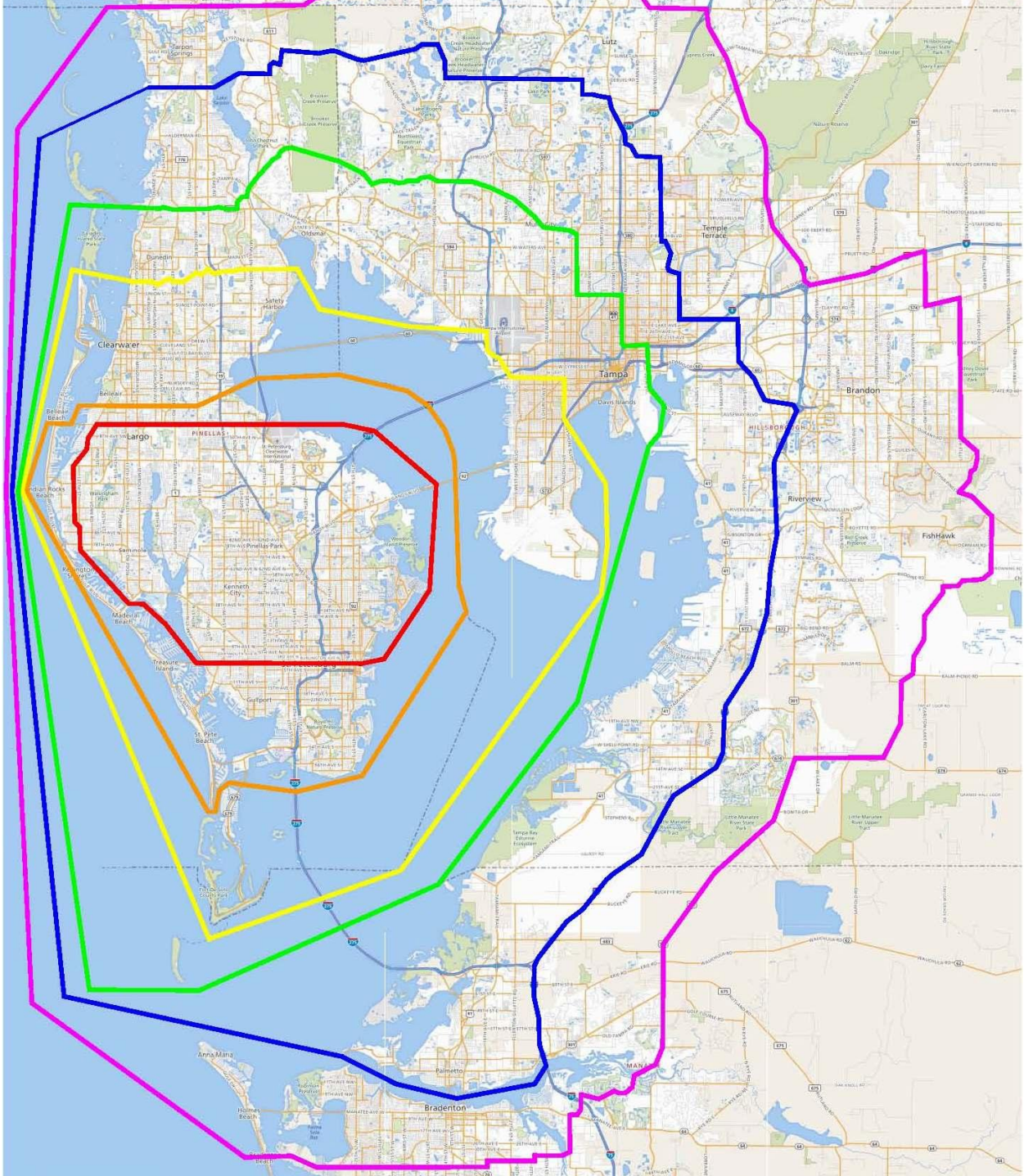
Internet sales, for the time being, are tax exempt *except* when the seller and the buyer are located in the same state. Opa’s Workshop, LLC, is a Florida Limited Liability Company. Hence, Florida residents must pay sales tax. Florida has a 6% sales tax. However, each county in Florida has the ability to assess a discretionary sales tax. A list of the 2019 combined state and local sales tax rates are listed by county below.

County	Tax Rate	County	Tax Rate	County	Tax Rate	County	Tax Rate
Alachua	7%	Franklin	7%	Lee	6.5%	Pinellas	7%
Baker	7%	Gadsden	7.5%	Leon	7.5%	Polk	7%
Bay	7%	Gilchrist	7%	Levy	7%	Putnam	7%
Bradford	7%	Glades	7%	Liberty	8%	St. Johns	6.5%
Brevard	7%	Gulf	7%	Madison	7.5%	St. Lucie	7%
Broward	7%	Hamilton	7%	Manatee	7%	Santa Rosa	7%
Calhoun	7.5%	Hardee	7%	Marion	7%	Sarasota	7%
Charlotte	7%	Hendry	7%	Martin	6.5%	Seminole	7%
Citrus	6%	Hernando	6.5%	Miami-Dade	7%	Sumter	7%
Clay	7%	Highlands	7.5%	Monroe	7.5%	Suwannee	7%
Collier	7%	Hillsborough	8.5%	Nassau	7%	Taylor	7%
Columbia	7%	Holmes	7%	Okaloosa	6.5%	Union	7%
DeSoto	7.5%	Indian River	7%	Okeechobee	7%	Volusia	6.5%
Dixie	7%	Jackson	7.5%	Orange	6.5%	Wakulla	7%
Duval	7%	Jefferson	7%	Osceola	7.5%	Walton	6%
Escambia	7.5%	Lafayette	7%	Palm Beach	7%	Washington	7.5%
Flagler	7%	Lake	7%	Pasco	7%		

## LOCAL CUSTOMERS

Local customers can receive a discount (sometimes significant) by picking up products or having them delivered rather than shipped. Contact us for pick-up and delivery prices. On the next page is a map of our delivery zones. *Note: We do deliver outside our standard delivery zones. If you would like a comparison price for delivery to your location, contact us.*

# Opa's Workshop Delivery Zones



<p><b>ZONE 1 (Free) –</b> North St. Pete Pinellas Park Kenneth City Seminole Largo</p>	<p><b>ZONE 2 (\$5) –</b> South St. Pete Treasure Island The Beaches Pasadena Gulfport</p>	<p><b>ZONE 3 (\$10) –</b> South Tampa MacDill AFB Belleair Clearwater Safety Harbor</p>	<p><b>ZONE 4 (\$15) –</b> West Tampa Carrollwood Ybor City Dunedin Oldsmar</p>	<p><b>ZONE 5 (\$20) –</b> East Tampa Apollo Beach Ruskin Palmetto Palm Harbor</p>	<p><b>ZONE 6 (\$25) –</b> North Tampa Brandon Lutz Bradenton Tarpon Springs</p>
--	---	---	--	---	---